

LIBRARIES AND INFORMATION EAST MIDLANDS ANNUAL REPORT 2023 – 2024

*Supporting partnership and co-operation across library
and information services*

Libraries & Information

East Midlands

Registered Charity No: 527878

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

Chair's Introduction

LIEM has continued to offer a programme of sector specific training and development for staff, both online and through bringing them together face to face. LIEM maintains its unique position of working across all type of libraries and information services which enables staff to learn from each other and build on best practice.

As a body that works across a range of sectors we have experienced in the past where financial constraints have hit certain types of library and information providers. In the last year across all sectors many member organisations find they are struggling to attend and fund training and development of their staff. Some are also unable to renew their membership, due to financial constraints imposed by their parent institution.

Jo Walley our training coordinator has done a great job in both delivering and developing the programme to meet the needs of the sector. Jo continues to work with the training group and through consulting with members LIEM will aim to meet the needs of member organisations and individuals. Looking to the future, it is likely a smaller programme will be offered and will be based on full cost recovery where possible, in response to the restrictions many services find themselves limited by.

Our finances are such that we are a going concern for the coming year and look forward to working across member organisations to share quality, relevant and locally based opportunities to enable library and information staff to ensure their services meet the needs of their customers, learners and organisations.

Peter Gaw, Chair, LIEM 2023 - 2024

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

LIEM Regional Council 2023 - 2024

| | |
|-----------------|---------------------------|
| Michelle Parker | Derbyshire |
| Mark Elliott | Derby City |
| Franne Wills | Leicestershire |
| Lee Warner | Leicester City |
| Nicola Rogers | Lincolnshire (GLL) |
| Carl Dorney | Northamptonshire |
| Peter Gaw | Nottinghamshire (Inspire) |
| Nigel Hawkins | Nottingham City |
| Robert Clayton | Rutland |

Honorary Officers 2023 - 2024

The following members of LIEM's Regional Council served as Honorary Officers during the year.

| | |
|--------------------|-----------------|
| Chair | Peter Gaw |
| Honorary Secretary | Michelle Parker |
| Honorary Treasurer | Robert Clayton |

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

Member organisations in 2023 – 2024

The East Midlands Public Library Authorities of:

Derby, Derbyshire, Leicester, Leicestershire, Lincolnshire (GLL), Northamptonshire, Nottingham, Nottinghamshire (Inspire), Rutland.

Associate Public Library members from the East of England:

Bedford, Cambridgeshire, Norfolk, Suffolk Libraries IPS

University Library Services

De Montfort, Derby, Leicester, Lincoln, Loughborough, Northampton, Nottingham

Further Education College Library Services

Chesterfield, Derby, Leicester, Lincoln, Northampton, Nottingham, West Nottinghamshire, Wyggeston & Queen Elizabeth I

Health Libraries

Chesterfield Royal Hospital, University Hospitals of Derby & Burton NHS Foundation Trust, United Lincolnshire Hospitals NHS Trust

School and Special Libraries

UKRI British Geological Survey, Oakham School

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

Developing skills for the sector

LIEM is a key provider of high quality, relevant and value for money training for library and information staff in the East Midlands. We are proud of the range of training and development opportunities we have enabled and the way in which these have benefited individuals and their institutions. The cross-sectoral networking opportunities which our training programmes have made possible have also been greatly appreciated. Many courses are now delivered online to support the shift in focus for our members.

Courses run in the 2023-24 financial year included:

- Customer Care: Avoiding and Coping with Difficult Situations
- The AI Revolution: Empowering Librarians to Navigate the Future
- Customer service tips for blind and partially sighted customers
- Building Resilience: looking after you and your team

The end of the “Lead and inspire in changing times” programme was also completed in this year (finished September 2023).

This year was a trial to see what members were interested in following the review and training needs survey the previous year. Sadly, bookings were low across the board and we had to cancel one event due to lack of interest. The free event booked quickly, though we don’t get full attendance. We also had block bookings (e.g. 19 attendees for one event but these only represented 6 organisations), so the cross-sectoral and multiple organisational aspects were not as beneficial. The trends for bookings have continued and we will be reviewing the training offer given the current context.

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

LIEM Council and the 2023 Annual General Meeting

LIEM Council met four times during the year.

The Annual General Meeting was held at Nottingham Central Library and online via Teams on 23rd November 2023.

Peter Gaw was elected as Chair, Robert Clayton was elected as Honorary Treasurer and Michelle Parker as Honorary Secretary.

DK Rumsby was appointed to act as examiners of accounts for 2023-24.

Notes to Financial Statements 2023-24

2023-24 delivered financial challenges to all of our member organisations. With the ongoing constraints on public spending, coupled with inflationary pressure, all organisations continued to exercise prudence and examine all expenditure closely.

LIEM ended the financial year with a reduction in our balances of £10,919. This is a significant decline on the loss of £3,189 in 2022-23. This reflects the ongoing challenging environment in which we operate, and some one-off ICT costs.

LIEM's balance sheet shows net assets of £62,139.89 which allows the organisation a short window in which to review our operations to move to a more sustainable model in the coming years.

Robert Clayton

Honorary Treasurer

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

Libraries and Information East Midlands - 527878

BUDGET OUTTURN

Income and Expenditure Account for the year ended 31st March 2024

| | Total 2023-24 | | Total 2022-23 | |
|---|-------------------|------------------|------------------|------------------|
| | Lloyds Curr | Deposit Acc | Lloyds Curr | Deposit Acc |
| INCOME | | | | |
| Subscriptions | 3,600.00 | 0.00 | 3,420.00 | 0.00 |
| Training | 3,686.16 | 0.00 | 12,816.13 | 0.00 |
| Miscellaneous | 0.00 | 0.00 | 0.98 | 0.00 |
| Interest (CCLA COIF) | 0.00 | 0.00 | 0.00 | 0.00 |
| Interest (Lloyds 32 Day Notice) | 0.00 | 1,210.94 | 0.00 | 359.60 |
| Total income | 7,286.16 | 1,210.94 | 16,237.11 | 359.60 |
| EXPENDITURE | | | | |
| Training Administration | 8,000.00 | | 11,308.76 | |
| ICT | 1,727.80 | | 681.12 | |
| Insurance | 152.53 | | 144.55 | |
| Motivate, Learn, Lead (Edmonds Con) | 6,180.00 | | 3,684.00 | |
| Other training | 1,080.00 | | 2,097.93 | |
| Executive Support (Inspire) | 1,780.00 | | 1,509.60 | |
| Auditor's fee | 420.00 | | 360.00 | |
| Miscellaneous | 75.80 | | 0.00 | |
| Total expenditure | 19,416.13 | 0.00 | 19,785.96 | 0.00 |
| Net outgoing / income of resources | -12,129.97 | 1,210.94 | -3,548.85 | 359.60 |
| Balances b/f at 1st April 2022 | | | 26,238.41 | 50,009.76 |
| Balances c/f at 31st March 2023 | | | 22,689.56 | 50,369.36 |
| Balances b/f at 1st April 2023 | 22,689.56 | 50,369.36 | | |
| Balances c/f at 31st March 2024 | 10,559.59 | 51,580.30 | | |

Balance Sheet as at 31st March 2024

| | 31/03/2024 | 31/03/2023 |
|--------------------------------|---------------------|---------------------|
| CURRENT ASSETS | Unrestricted | Unrestricted |
| Cash at bank - Current Account | 10,559.59 | 22,689.56 |
| Cash at bank - Deposit Account | 51,580.30 | 50,369.36 |
| TOTAL | 62,139.89 | 73,058.92 |
| Debtors: | 0.00 | 0.00 |
| CURRENT LIABILITIES | | |
| Creditors: | 0.00 | 0.00 |
| NET ASSETS | 62,139.89 | 73,058.92 |

LIBRARIES AND INFORMATION EAST MIDLANDS: 2023 - 2024

Libraries and Information East Midlands - 527878

Accountants' Report

Acting as Accountants, but not as Auditors, we have reviewed the foregoing accounts of Libraries and Information East Midlands from the books, records and additional information provided and certify the same to be in accordance therewith.

D K Rumsby & Co. Limited
Chartered Certified Accountants
3 Colwick Quays Business Park
Colwick
Nottingham
NG4 2JY



Robert J Buckby
FCCA

11th October 2024

Contact information

Libraries and Information East Midlands

c/o Inspire, Inspire Headquarters, Glaisdale Parkway, NOTTINGHAM, NG8 4GP

Email treasurer@liem.org.uk

www.liem.org.uk

Libraries & Information

East Midlands